



**Executive Director's Report  
Robin Keegan**

January 28, 2010



**Washington Update**

- **FEMA Arbitration Panel** hearing held Jan. 11-15; panel ruling on Jan. 27 **awarded Louisiana \$474.7 million** for damages to Charity Hospital in New Orleans
- **Vice President Biden** visited New Orleans and Grand Lake Jan. 15
  - ✓ Announced forgiveness of **Community Disaster Loans**



## Community Disaster Loans

- **Local governments** that received Special Community Disaster Loans following hurricanes Katrina and Rita **can apply to FEMA for loan forgiveness**
- **52 applicants** drew down CDL funds
- Municipalities must have had **operating deficits** during the **three fiscal years** following the storms
- Applicants **cannot begin to apply** for loan forgiveness **until Mar. 20**
- FEMA will hold **technical assistance workshops** February 22-24

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## Federal Disaster Recovery Working Group

### Federal Government's Long-Term Disaster Recovery Working Group

- Created at the **request of President Obama**
- Led by the heads of the **Departments of Homeland Security** and **Housing and Urban Development**
- Seeks to **provide guidance on long term recovery operations** and **make suggestions for improving the federal government's role in recovery**
- **Presenting a report to the White House this spring** with suggested improvements to how our nation recovers from disasters

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## Federal Disaster Recovery Working Group

- LRA, OCD-DRU and GOHSEP staff offering **insight about lessons to be learned from the recoveries from hurricanes Katrina, Rita, Gustav and Ike**
- Staff working on a **white paper** to submit to the Working Group **in February**
- Some **LRA recommendations** include:
  - ✓ **Improvements to the Stafford Act**, including creating an “annex” with special rules for catastrophes the size of Hurricane Katrina, and requiring that disaster aid always be allocated based on the level of damage a state receives
  - ✓ A **permanent arbitration process** for Public Assistance disputes **or major reform** of this process
  - ✓ **Appointment of federal coordinators** with experience and authority to coordinate across agencies and make decisions
  - ✓ **Placement** in the disaster region **of experienced, high level, senior agency staffers** from all responding agencies, including HUD, to facilitate quick decisions on recovery issues in the weeks and months following an event

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## Disaster Recovery Protocol

- Working with partner agencies to **develop a recovery protocol** for the housing, economic development and infrastructure sectors
- Purpose is to **identify functions that** are not immediate emergency response but **affect immediate, short- and long-term recovery**
- **Will complement** the state’s **preparedness and emergency response plans**
- Team’s **goal is to finish plan in April** and **bring before the board in May**
- Want to have the plan in place **before the 2010 hurricane season**

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## FEMA Trailer Deactivation

as of Jan. 1, 2010

- **1,213 households** in FEMA trailers  
(was 1,412 as of Nov. 9)
- Sales and Donations Programs:
  - ✓ **643** sold
  - ✓ **41** sales pending
  - ✓ **30** donations in process

**2009:**  
**Number of households in FEMA trailers reduced from 5,562 to 1,213**

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## FEMA Trailer Deactivation

as of Jan. 22, 2010

Emergency Rental Assistance program

- **813 families** have been referred
- **333 completing** the application process
- **88 families** currently receiving assistance

Disaster Case Management Pilot program

- **1,739 households** have received case management services
- **1,059 clients** have developed long-term recovery plans
- **7 families completed all** of their long-term recovery goals
- **81 families** have **completed** their **primary** long-term recovery goals
- **1,950** referrals made

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## DHAP – Case Management

as of Jan. 22, 2010

- **5,667 Housing Choice Vouchers** issued
- **2,047 clients** receiving case management services
- **Feb. 28 – Final deadline** for DHAP transitional program
  - ✓ LRA working closely with providers to **ensure all clients' needs are met** before program closure

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## Gustav and Ike Temporary Housing

\*as of Jan. 22, 2010

**FEMA Trailers\***

- **436 total** in Louisiana (*505 as of Nov. 9, 2009*)
- One-year extension **approved** by FEMA
  - Program will now end Mar. 31, 2011

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**DHAP – Ike\*\***

\*\*as of Dec. 22, 2009

- **3,451** in Louisiana
- **No Housing Choice Vouchers** have been allocated to date for DHAP – Ike families
- One-year extension **requested** by LRA
  - Program will now end Mar. 31, 2010

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## Gustav and Ike Recovery Funding

- **Action Plan Amendments No. 2 and 3** have been approved by HUD
  - ✓ **APA No. 2** requests placement of the **\$408.3 million** second allocation into state- and parish-implemented recovery programs
  - ✓ **APA No. 3** requests approval of **\$112 million** for statewide unmet needs
    - Working with GOHSEP to revise funding options for the interoperability program, as **HUD disallowed the \$22 million expenditure to fund radios**

as of Jan. 25, 2010 10



## Gustav and Ike Recovery Funding

- A **Parish Technical Assistance Training** was held **Dec. 10** in Lafayette for all parishes receiving funds
  - ✓ Focused on steps for implementing parish-managed projects
  - ✓ **43 parishes** were represented
- A **Parish Grants Management Training** will be held **Feb. 10** in Baton Rouge
  - ✓ Will **review compliance details and guidelines for parishes' management of HUD funds** for recovery projects in infrastructure, housing and economic development
- **30 Parish Recovery Proposals** have been received
  - ✓ Account for **90% of total parish allocation**, or **\$503 million**
  - ✓ **20 approved**

as of Jan. 12, 2010 11



## Gustav and Ike Recovery Funding

as of Jan. 12, 2010

### Parish Recovery Proposals

Parishes	
1. Acadia	15. Pointe Coupee *
2. Ascension*	16. Rapides
3. Assumption*	17. St. Bernard*
4. Avoyelles*	18. St. Charles*
5. Calcasieu*	19. St. Helena*
6. Cameron*	20. St. James*
7. Catahoula	21. St. John the Baptist
8. East Baton Rouge*	22. St. Martin*
8a. City of Baker**	23. St. Mary*
9. Franklin	24. St. Tammany
10. Grant*	25. Tangipahoa*
11. Iberia*	26. Tensas
12. Iberville *	27. Terrebonne*
13. Lafourche	28. Vermillion*
14. Livingston	29. Vernon*
	30. West Baton Rouge

\*Approved proposals  
\*\*Funds for the City of Baker are included in the East Baton Rouge Parish plan

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## Gustav and Ike Recovery Programs

### Parish-Level Recovery

- Five parishes have submitted **project-specific applications**
  - ✓ **Assumption**  
Napoleonville Community Center
  - ✓ **Cameron**  
Cameron Loop dredging
  - ✓ **East Baton Rouge**  
Comprehensive Master Plan  
**City of Baker** – Fire Truck acquisition
  - ✓ **Grant**  
Parish Master Plan
  - ✓ **Terrebonne**  
Upper DuLarge East Levee project  
Shrimpers Row Levee  
Suzie Canal (North) Levee extension  
Lower 4-1 Levee improvements  
Ashland North Levee improvements  
First-Time Homebuyer program
- Total value of all projects is **\$59 million**

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**Gustav and Ike Recovery Programs**

**Farmers and Agribusiness Loan & Grant Program**

- The state Department of Agriculture is holding the **last 60 closings** of the program
- A **second round** of applications for **agribusiness loans** will be held to disburse remaining funds
- **Gov. Jindal met with farmers and agribusiness owners** receiving program funds on Dec. 8 in Monroe



*Gov. Jindal meets with Ken Thornhill, a sweet potato farmer from Franklin Parish who received \$36,000 from the Farmers and Agribusiness Loan & Grant program.*

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**Gustav and Ike Update**

**Public Assistance**

	Applicants	Projects	Obligated	Paid
<b>Gustav</b>	1,079	5,456	\$625 million	\$418 million
<b>Ike</b>	416	1,343	\$158 million	\$78 million

as of Dec. 23, 2009

**Gustav/Ike Public Assistance:  
\$490 million  
disbursed in 2009**

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## Public Assistance Update – Katrina/Rita

	Applicants	Projects	Obligated	Paid
<b>Katrina</b>	2,163	18,094	\$8.1 billion	\$4.6 billion
<b>Rita</b>	931	4,417	\$620 million	\$474 million

as of Dec. 23, 2009

**Express Pay**

**9,958 RRFs** processed; **\$1.8 billion** paid  
Average payment time is currently **5 business days**

**Katrina/Rita Public Assistance:**

**\$1.07 billion**

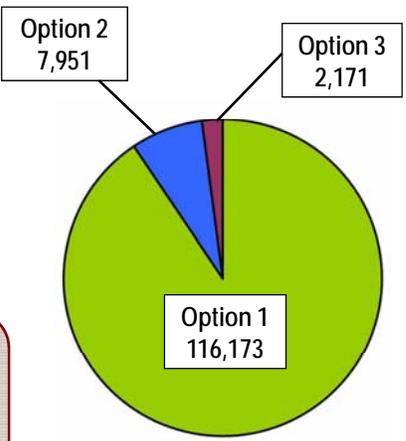
**disbursed in 2009**

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## Road Home Update

as of Jan. 22, 2010

Recent Road Home Program Data	
Total Closings Held	126,295
Total Amount Disbursed	\$8.23 billion
Average Award	~\$64,000



**Applicant Selections**

Option 1	116,173
Option 2	7,951
Option 3	2,171

**2009:**

- **5,024** closings
- **\$560 million** disbursed
- **Average Award** amount **increased** by more than **\$2,000**

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## Road Home Appeals

as of Jan. 7, 2010

### HGI Appeals

Cases in Appeals Department:

- **17,051** processed
- **16,741** resolved
- **310** remaining

**2009:**

- **2,040** cases processed
- **2,502** resolved
- Decreased number of active cases by **462**

#### Results of Resolved HGI Appeals Cases:

**6,123** additional funds awarded

- Average award of \$27,098

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**828** award reduction

- Average reduction of \$18,015

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**5,291** no change to award amount

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**4,496** reviewed for eligibility determination

- 1,582 approved
- 2,914 denied

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## Road Home Appeals

as of Jan. 22, 2010

### State Appeals

Cases in State Appeals:

- **3,815** received
- **64** in progress
- **3,090** closed or denied
- **661** approved

The average length of time to process a state-level appeal is 60 days.

**2009:**

- **2,245** cases resolved
- Decreased number of cases in progress from **1,078** to **77**

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## Road Home - ACG

### Additional Compensation Grants – cap removal

- **11,575** letters mailed to eligible Road Home applicants
- **9,181** letters returned indicating applicant interest
- **3,833** homeowners have received \$137.2 million

as of Jan. 14, 2010 20



## CDBG/Road Home Elevations



*A home in New Orleans elevated through the Road Home Elevation program*

as of Jan. 22, 2010

- **29,966** homeowners interested in and eligible for elevation program
- **29,350** elevation disbursements awarded
- **\$850.2 million** disbursed

**2009:**

- **10,034** disbursements awarded
- **\$295.1 million** disbursed

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## Hazard Mitigation Grant Program

### Elevations

- 30,002 interested applicants
- 16,441 files being worked
- 4,082 homeowner interactions
- **235** homeowner mid-point payments made totaling **\$4.7M**

as of Jan. 22, 2010

### Individual Mitigation Measures program *(launched in Nov.)*

- **Road Home Option 1 applicants** can receive **up to \$7,500** to **protect their home from future storm damage**
- **Mitigation measures include:**
  - ✓ Protecting windows, including installing storm shutters
  - ✓ Strengthening doors
  - ✓ Bolting roofs to walls and walls to foundations
  - ✓ Elevating air conditioning units, washers or dryers
  - ✓ Anchoring propane tanks

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## Louisiana Land Trust

### Transfer and Closing Update\*

- Closed and/or transferred: 579
- Scheduled to close: 102

### LLT Demolition Program\*\*

- **Total properties scheduled for disposition: 10,117**
- **Total inspections completed: 9,565**

Structure & Slab:	2,290
Slab only:	4,608
Vacant lot:	340
Transfer as is:	1,116

- **Substantially completed demolitions: 1,309**

Demo of Structure & Slab:	514
Demo of Slab only:	795

- **Demolitions currently underway**  
*(through 50 demolition contracts)*

Demo of Structure:	946
Demo of Slab:	5,064
Slab abatement:	4,473

\*as of Dec. 31, 2009

\*\*as of Jan. 26, 2010

Louisiana Land Trust

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## Small Rental Program

as of Jan. 20, 2010

▪ Active awardees:	<b>5,896</b>	<p><b>2009:</b></p> <ul style="list-style-type: none"> <li>• <b>1,064</b> properties closed</li> <li>• <b>1,933</b> units created</li> <li>• <b>\$87.7 million</b> awarded</li> <li>• First <b>Advanced Funding</b> closing and disbursement was held Oct. 14</li> </ul>
▪ Rental closings:	<b>1,369</b>	
▪ Award amount:	<b>\$114M</b>	
▪ Units produced:	<b>2,748</b>	
▪ Affordable units produced:	<b>2,231</b>	

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## LIHTC/CDBG Piggyback Program



*The Marquis Apartments opened in New Orleans in October, providing 250 units, 100 of which offer affordable rents.*

<b>Total projects awarded:</b>	<b>57</b>
Total units awarded:	7,554
Total award amount:	\$591M
<b>Projects closed/under construction:</b>	<b>13</b>
Units under construction:	2,439
<b>Projects completed:</b>	<b>17</b>
Units completed:	2,444
Affordable Units completed:	1,153

**2009:**

- **31** loans closed
- **\$146 million** expended
- All **17 projects** completed to date were finished in 2009

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**Alternative Housing Pilot Program**



*Work is in progress on the cottages in Algiers.*

as of Jan. 25, 2010

**470 Total Units**

**4 Occupied Units**

- 2 – Baton Rouge
- 2 – Lake Charles

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**135 Completed Units**

- 59 – Jackson Barracks
- 42 – Baton Rouge
- 34 – 6<sup>th</sup> Avenue in Lake Charles

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**Alternative Housing Pilot Program**

as of Jan. 25, 2010



*Frames of the multi-family cottages at Jackson Barracks*

**220 Under Construction**

- 100 – Algiers
- 32 – Multi-Family Units at Jackson Barracks
- 25 – NORA Infill
- 27 – Westwego
- 36 – Lake Charles Infill

**115 Units Not Yet Started**

- 75 – NORA Infill\*
- 40 – Treme neighborhood

\*More orders have been placed for the NORA Infill modular units

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 **Alternative Housing Pilot Program**

as of Jan. 15, 2010

**AHPP Case Management**

- **3,769** calls made to the Contact Center
- **1,648** applications mailed
- **434** household applications completed:
  - 187 – New Orleans
  - 111 – Baton Rouge
  - 54 – Lake Charles
  - 82 – Westwego
- Case Manager Supervisors **review case files and have 10 days to accept or reject** a household after it has been assigned to a region
- **59** applicants accepted for case management:
  - 35 – Baton Rouge
  - 24 – Lake Charles

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